



## Warranty on Commercial Audio Products

Thank you for selecting Danley Sound Labs Inc. product for audio needs.

Danley Sound Labs Inc. (Danley) products are designed and manufactured in the USA with great detail for defect free performance. Danley products are represented and sold through a network of key reps and preferred dealers.

Danley offers the following Warranty which covers product directly purchased from dealers in the 50 US States and Canada and only applies when product has been installed and operated under normally accepted standards.

### **Warranty Covers Product Against Defects in Material or Workmanship for 5 Years.**

The warranty period starts on the date of purchase from an authorized Danley dealer.

**Coverage:** Danley will repair or replace the product and or defective portion of said product by this warranty if it becomes defective, malfunctions or otherwise fails to conform under normal use and service during the term of this warranty without charge for labor or materials. Repairs may be performed using new or refurbished parts that meet or exceed Danley specifications for new parts. If Danley elects to replace the product, the replacement may be a reconditioned unit. Buyer will be responsible for any removal or reinstallation charges and for any shipping charges if the product must be shipped for warranty service. However, Danley will pay the return shipping charges provided the destination is with the warranted area. This warranty does not cover damage, deterioration (due to corrosive environment) or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation, repair or attempted repair by someone other than a authorized Danley service tech, any product with altered serial number, damage due to power line surge or related electrical abnormalities, improper grounding, lightning damage or acts of God, damage during shipment (claims must be presented to the carrier). This warranty only covers original end-user purchaser.

**To Obtain Warranty Service:** please contact your authorized dealer or sound contractor for instructions for warranty claims or contact Danley directly at [info@danleysoundlabs.com](mailto:info@danleysoundlabs.com). Product requiring shipping should be packed securely and include explanation of problem along with a copy of original bill of sale. No products shipped will be accepted unless prepaid or prior agreement with Danley has been arranged. All returns must be accompanied by a Return Authorization Number. If any returned product is found ineligible, the cost of repairs will be forwarded to owner and product repaired and returned to buyer upon payment received by Danley.

Again, thank you for counting on Danley Sound Labs for audio requirements.

Sincerely,

Michael D. Hedden, Jr.  
President/Owner

Danley Sound Labs – 2196 Hilton Drive, Suite G, Gainesville, Georgia 30501  
Phone (770) 535-0204 Fax (770) 535-8485 Email [info@danleysoundlabs.com](mailto:info@danleysoundlabs.com)